

## Questions to Ask a Contractor

Question	Why This is Important
<b>What is the history of your renovation company?</b>	Experience makes a difference. Find out how and when the contractor got into the business. Ask about previous projects and request a list of past customers you can contact for references. Professional contractors are proud of the work they do and will be happy to provide this information.
<b>What services do you offer?</b>	Every contractor will provide a specific range of services. Some will include design services while others will work with independent designers. Some have their own staff to do the construction work while others rely on subcontractors. You need to have a clear understanding of what services the contractor can provide for your project.
<b>Have you done renovations like ours before?</b>	Some contractors specialize in specific types of projects, such as roof repairs or kitchen renovations. Others offer more general renovation services and can handle a wide range of projects. It is important to know that a contractor has experience with projects similar to yours.
<b>Can we visit one of your current projects?</b>	Visiting a work site can tell you a lot about how the contractor operates. If the contractor has a current project, ask to visit it and take note of details such as how well the site is organized and whether it is clean and tidy.
<b>Do you carry Workers' Compensation and liability insurance?</b>	Hiring someone who is not properly insured could put you at considerable legal and financial risk. Professional contractors will provide you with proof of liability insurance and Workers' Compensation coverage.
<b>What warranty do you offer on your work?</b>	A professional contractor provides you with a written warranty that spells out what is covered and for how long. And they deliver prompt follow-up service if there are problems or defects in their work. When checking references, ask past customers about the contractor's warranty service performance.

**Name of Contractor** \_\_\_\_\_

**What is the history of your renovation company?**

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**What services do you offer?**

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**Have you done renovations like ours before?**

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**Can we visit one of your current projects?**

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**Do you carry Workers' Compensation and liability insurance?**

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**What warranty do you offer on your work?**

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